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Qualification Norms

The technical person performing the tests and phlebotomy should have one of the following qualifications.

- Graduate in Medical Laboratory Technology.
- Graduate / Post graduate in science with Diploma / Certificate in Medical Laboratory Technology with course of at least one year duration.
- Plus two with Diploma / Certificate in Medical Laboratory Technology with two years of experience.

The following is the list of our qualified technical staff and helpers :


Senior Technologist

Is responsible for standardising new and special procedures, monitoring quality control, ordering and maintaining laboratory stock, maintaining turnaround time, organising staff leave, duty requirements and overall supervision of laboratory

Junior Technologist

Is responsible for standardising new and special procedures, monitoring quality controls, ordering and maintaining laboratory stocks in the absence of senior technologist and drawing duty schedule, in addition to doing bench work

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Senior Technicians

Are responsible for standardising all the routine tests, monitoring quality controls, ordering and maintaining laboratory stocks in the absence of junior & Sr. Technologist and drawing duty schedule, in addition to doing bench work.

Technicians

Receive samples, make entries in registers, perform test procedures, enter reports in HIS for verification and perform sample collection.

Lab-Helpers


Keep the laboratory work area clean, assist in sample despatch, get materials from stores, clean glassware and assist technicians.

The hospital and laboratory services together strive to maintain quality of work done by employing adequately qualified and trained personnel to perform and supervise investigations.

Staff Education and Training

Laboratory management maintains records of the relevant educational and professional qualifications, training and experience and competence of all its staff. The laboratory personnel are given training specific to quality assurance and quality management of

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services offered. There is a continuing education programme available to all staff members, which is done at regular intervals and the schedule is documented. Training is given in laboratory safety practices also apart from technical and academic topics.

New Employee:

Every new employee (Fresh recruited or transferred) is given department induction training to acquaint them with the mode of operation of the department, service delivery standard, quality policy etc.

The department head is responsible to oversee the training of staff and its suitability.

Regular In service Training:

Regular in service training is provided to the staff to widen their ambit of knowledge, improve performance standard and ensure their acceptability to the change in technology, work method etc.

Training sessions by company engineers are arranged for the departmental staff when ever new equipment is introduced in the work culture of the department.

Staff members are send for external training sessions when required.

Interdepartmental training sessions are arranged by the Head of the Department.

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